JANAKI DEVI BAJAJ INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH, PUNE

(A CONSTITUENT INSTITUTE OF SNDT WOMEN'S UNIVERSITY)

(Approved by A.I.C.T.E., New Delhi & D.T.E. Maharashtra)

INSTITUTE CODE - 462, AICTE PERMANENT ID - 1- 4613434841, AISHE CODE - C -62147, D.T.E. CODE - 6941, D.T.E. CHOICE CODE 694110110 Website : www.sndt.ac.in | Email : jdbimsrpune@sndt.ac.in

Maharshi Karve Vidyavihar, Karve Road, Pune 411038

Ref.No.

Date :

ESTABLISHMENT OF GRIEVANCE REDRESSAL COMMITTEE IN THE INSTITUTE

Student Grievance Redressal Committee (SGRC) has been established at the Institute to settle the grievances of students related to academic and non-academic matters; if and when they arise.

Objectives:

Estb:1916

- To provide opportunities for the redressal of the grievances of students already enrolled at the Institute, as well as those seeking admission to the Institute.
- To develop an organizational framework to resolve the Grievances of students.
- To provide students, hassle free resource to have their grievances redressed.
- To establish structured interactions with students to elicit information on their expectations regarding the grievances.
- To make the Institute student-friendly.

Procedure:

- Student shall make an application to the committee Chairperson regarding the grievance/s.
- The Chairman shall call the SGRC meeting to resolve the Grievance/s.
- SGRC while resolving the grievance/s, will follow the principles of natural justice.
- The SGRC shall send its report with recommendations, if any, to the concerned entity and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.
- Any student aggrieved by the decision of the Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

Director (Addl. Charge) Janaki Devi Bajaj Institute of Management Studies & Research Pune Campus





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STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC)

Sr.No.	Name	Designation	Role
1	Dr. Pravin Subhash Gosavi	Director, Addl. Charge	Chairman
2	Dr. Santosh Kalabhau Apte	Assistant Professor	Member- Teaching faculty (Nominated by the Director from SC Category)
3	Dr. Vidula Anil Adkar	Assistant Professor	Member- Teaching faculty (Nominated by the Director from Female Category)
4	Ms. Preeti Mason	Student	Student Representative (Nominated by the Director from Student Category)
5	Ms. Radha Patil	Student	Student Representative (Nominated by the Director from Student Category)

Director (Addl. Charge) Janaki Devi Bajaj Institute of Management Studies & Research Pune Campus

