



**SHREEMATI NATHIBAI DAMODAR THACKERSEY WOMEN'S UNIVERSITY**

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**E- TENDER DOCUMENT FOR SCANNING OF ANSWERBOOKS AND  
OMR & ICR DATA CAPTURING FOR RESULT PROCESSING**

**NOTICE DETAILS**

<b>Tender Reference no.</b>	<b>SNDT/EXAM/ET-05/2017-18</b>
<b>Name of Work / Item</b>	<b>E- TENDER DOCUMENT FOR SCANNING OF ANSWERBOOKS AND OMR &amp; ICR DATA CAPTURING FOR RESULT PROCESSING</b>
<b>Cost of blank tender document &amp; Mode of Payment</b>	<b>Rs.1000/- (Non-refundable) to be paid through Online Payment Modes i.e. Net Banking, Debit Card and Credit Card during Tender Document Download Stage</b>
<b>EMD Amount &amp; Mode of Payment</b>	<b>Rs.40,000/- (Refundable) to be paid through Online Payment Modes i.e. Net Banking, Debit Card, Credit Card, NEFT/RTGS during Tender Document Download Stage</b>
<b>Pre-bid meeting &amp; Venue of online opening of tender</b>	<b>Pariksha Bhavan, SNDT Women's University, Juhu Road, Santacruz (West), Mumbai-49.</b>
<b>Address for Communication</b>	<b>Director, Board of Examinations &amp; Evaluation Pariksha Bhavan, S.N.D.T. Women's University, Juhu Road, Santacruz (West), Mumbai-49.</b>
<b>Contact Telephone &amp; Fax Numbers</b>	<b>022 - 26608374, 022 - 26604706, 022-6615138</b>
<b>e-Tendering Helpline Support:</b> <b>Monday to Friday - 09:00 AM - 08:00 PM</b> <b>Saturday - 09:00 AM - 06:00 PM</b>	<b><u>Telephone:</u></b> <b>020 - 253 155 55 <u>Email:</u></b> <b><a href="mailto:support.gom@nextenders.com">support.gom@nextenders.com</a></b>

## Instructions

### **SNDTWU Invites E- TENDER FOR SCANNING OF ANSWERBOOKS AND OMR & ICR DATA CAPTURING FOR RESULT PROCESSING AS SPECIFIED BY SNTD WOMEN'S UNIVERSITY.**

#### **SECTION-I: INVITATION:**

The University invites e-tender for Scanning of Answerbooks with OMR & ICR data Capturing for result processing as Specified by S.N.D.T Women's University. The Tenderers are advised to study all technical and commercial aspects, instructions, terms and conditions carefully in the tender document. Failure to furnish all information required in the tender document or submission of a bid not substantially responsive to the tender document in every respect will be at the bidder's risk and may result in the rejection of the bid. The University reserves the right to reject the bid in whole without assigning any reason thereof.

#### **e-TENDER TIME SCHEDULE**

**Please Note: All bid related activities (Process) like tender Document Download, Bid Preparation, and Bid Submission will be governed by the time schedule given under Key Dates below:**

Sr. No.	Activity	Performed by	Start		Expiry		Duration
			Date	Time	Date	Time	
1	<i>Release of Tender</i>	<i>Department</i>	<b>18-08-2017</b>	<b>11.00</b>	<b>18-08-2017</b>	<b>14.00</b>	---
2	Tender Download	Bidders	<b>18-08-2017</b>	<b>14.01</b>	<b>28-08-2017</b>	<b>17.00</b>	11 Day(s)
3	Bid Preparation						
4	<i>Superhash Generation &amp; Bid Lock</i>	<i>Department</i>	<b>28-08-2017</b>	<b>17.01</b>	<b>29-08-2017</b>	<b>17.00</b>	01 Day(s)
5	Control Transfer of Bid	Bidders	<b>29-08-2017</b>	<b>17.01</b>	<b>31-08-2017</b>	<b>11.00</b>	03 Day(s)
6	<i>Envelope 1 Opening</i>	<i>Department</i>	<b>31-08-2017</b>	<b>11.01</b>	<b>01-09-2017</b>	<b>17.00</b>	__ Day(s)
7	<i>Envelope 2 Opening</i>						

*\*Dates mentioned here, are scheduled dates for Bid Opening Activities. Any changes in dates of opening of technical and commercial bids shall be notified in 'Press Notice / Corrigendum' section on the e-Tendering sub portal of the department before opening of the same.*

## **INSTRUCTIONSTO BIDDERS**

### **GENERAL INSTRUCTIONS:**

The bidders are requested to familiarize themselves with the use of the E-Tendering portal of Government of Maharashtra well in advance.

To view- Tender Notice, Detailed Time Schedule, Tender Document for this Tender and subsequently purchase of the Tender Document and its supporting documents, kindly visit the following e-Tendering website of **Government of Maharashtra**: <https://allgom.maharashtra.etenders.in>

The Contractors participating first time for e-Tenders on GOM e-tendering portal will have to complete the Online Registration Process for the e-Tendering portal. A link for enrollment of new bidders has been provided on <https://maharashtra.etenders.in>

All bidders interested in participating in the online e-Tendering process are required to procure Class II or Class III Digital e-Token having 2 certificates inside it, one for Signing/Verification Purpose and another for Encryption/Decryption Purpose. The tender should be prepared and submitted online using individual's Digital e-Token.

**e-Tendering Tool Kit for Bidders** (detailed Help documents, designed for bidders) has been provided on e-Tendering website in order to guide them through different stages involved during e-Tendering such as online procedure for Tender Document Purchase, Bid Preparation, Bid Submission.

Bidders will have to pay cost of tender document through on-line modes of payment such as net banking, debit card and credit card during tender document download stage. This payment will not be accepted by the department through any offline modes such as cash, cheque or demand draft.

Similarly, Bidders will have to pay Earnest Money Deposit through online modes of payment such as **Net Banking, Debit Card, Credit Card and NEFT/RTGS** during **Bid Preparation stage**. This payment will not be accepted by the department through any offline modes such as Cash, Cheque or Demand Draft.

The interested contractors / bidders will have to make online payment (using credit card/debit card/net banking) of Rs.1092/- (inclusive of all taxes) per bid per tender to online service provider of e-Tendering system (Sify NexTenders) at the time of entering **Online Bid Submission** stage of the tender schedule.

If any assistance is required regarding e-Tendering (registration / upload / download) please contact GOM e-Tendering Help Desk on number: **020 – 3018 7500 (Pune Helpline)**, , Email: [support.gom@nextenders.com](mailto:support.gom@nextenders.com).  
**For a bidder, online bidding process consists of following 3 stages:**

1. *Online Tender Document Purchase and Download*
2. *Online Bid Preparation*
3. *Online Bid Submission*

**All of 3 stages are mandatory in order for bidders to successfully complete Online Bidding Process**

## **PURCHASE AND DOWNLOADING OF TENDER FORM:**

The tender document is uploaded / released on Government of Maharashtra, (GOM) e-tendering website <https://maharashtra.etenders.in>. Tender document and supporting documents may be purchased and downloaded from following link of <https://maharashtra.etenders.in>.on e-Tendering website of Government of Maharashtra, <https://allgom.maharashtra.etenders.in> by making payment through on-line payment modes i.e **Net Banking, Debit Card, Credit Card** NEFT/RTGS. Subsequently, bid has to be prepared and submitted online ONLY as per the schedule.

If for any reason a bidder fails to make this payment through online modes, system won't allow the bidder proceed further for next stage resulting in his/her elimination from Online Bidding Process.

This payment will not be accepted by the department through any offline modes such as Cash, Cheque or Demand Draft.

Note - **The Tender Form will be available online only. Tender Forms will not be sold / issued manually from SNTD Women's University office.**

## **PREPARATION AND SUBMISSION OF BIDS**

Both the Bids (Technical as well as Commercial) shall have to be prepared and subsequently submitted online only. Bids not submitted online will not be entertained.

### **Online Bid Preparation**

Bidders are required to pay Earnest Money Deposit (if applicable) through Online Payment modes i.e. **Net Banking, Debit Card, Credit Card and NEFT/RTGS** during Bid Preparation Stage.

This payment will not be accepted by the department through any offline modes such as Cash, Cheque or Demand Draft.

If for any reason a bidder fails to make this payment through online modes, system won't allow the bidder to complete Bid Preparation stage resulting in his/her elimination from Online Bidding Process.

In case EMD is mandatory to all the bidders for a tender, offers made without EMD shall be rejected.

In Bid Preparation stage, bidders get access to Online Technical and Commercial Envelopes where they require uploading documents related to technical eligibility criteria and quote commercial offer for the work / item in respective online envelopes.

## **TECHNICAL BID**

Following documents should be uploaded in Online Technical Envelope (T1) in PDF Format. If required, can be zipped as well and then uploaded. These documents need to be digitally signed by individual contractor's digital signature and uploaded during **Online Bid Preparation stage**.

The list of documents for Technical Envelope is as follows:

<b>Sr. No.</b>	<b>List of Documents</b>	<b>Compulsory / Additional</b>
1.	Certified Scan copy of SGST/CGST Registration	
2.	Certified Scan copy of PAN, and required valid permission	
3.	Certified Scan copy of Services / Experience Certificate	
4.	Certified Scan copy of detailed information about Institution (Agency), name of proprietor, telephone no. In case of partnership firm- name and address of the partners and copy of Partnership Deed.	
5.	Certified Scan copy of Turn over	
6.	Certified Scan copy of List of clients	
7.	Certified Scan copy of valid Shop License	

## **COMMERCIAL BID**

*Towards the end of Bid Preparation, once verification of EMD payment is successful, bidder completes the Bid Preparation stage by generating the Hash Values for T1 and C1. Post this, system won't allow him/her to make any further changes or modifications in the bid data.*

All financial offers must be prepared and submitted online (An online form will be provided for this purpose in Online Commercial Envelope (C1), during **Online Bid Preparation stage**).

Any bidder should not quote his offer anywhere directly or indirectly in Technical Envelope (T1), failing which the Commercial Envelope (C1) shall not be opened and his tender shall stand rejected.

*Note: During Online Bid Preparation stage, bidders are allowed to make any changes or modifications in the bid data uploaded by them in Technical (T1) as well as Commercial (C1) envelope. Once a bidder successfully completes the Bid Preparation stage (by generating the Hash Values for T1 and C1), system won't allow him/her to make any further changes or modifications in the bid data.*

### **Online Bid Submission**

In this stage, bidders who have successfully completed their Bid Preparation Stage are required to transfer the data, already uploaded by them during Bid Preparation stage, from their custody to department's custody.

*Note: During this stage, bidders won't have any facility to make any kind of changes or editing into technical as well as commercial data.*

### **INSTRUCTION TO BIDDERS FOR ONLINE BID PREPARATION & SUBMISSION**

Bidders are required to pay Earnest Money Deposit (if applicable to them) through Online Payment modes i.e. Net Banking, Debit Card, Credit Card and NEFT/RTGS during Bid Preparation Stage.

If for any reason a bidder fails to make this payment through online modes, system won't allow the bidder to complete Bid Preparation stage resulting in his/her elimination from Online Bidding Process.

Hence, it is strongly recommended to bidders to initiate this payment well in advance prior to expiry of Bid Preparation stage in order to avoid elimination from Online Bidding Process on grounds of failure to make this payment.

During the activity of **Bid Preparation**, the bidder is required to upload all the documents of the Technical Bid by scanning the documents and uploading those in the PDF Format. This apart, bidder will have to quote Commercial Offer for the work / item, for which bids are invited, in an online form made available to them in Commercial Envelope. This activity of **Bid Preparation** should be completed within the pre-scribed schedule given for bid preparation.

After **Bid Preparation**, the tenderer is required to complete **Bid Submission** activity within pre-scribed schedule without which the tender will not be submitted.

Interested contractors / bidders will have to make online payment (using credit card/debit card/net banking/Cash Card) of Rs. 1092/- (inclusive of all taxes) per bid per tender to online service provider of e-Tendering system (Sify NexTenders) at the time of commencing **Online Bid Submission** stage of the tender schedule.

Non-payment of processing fees will result in non-submission of the tender and Department will not be responsible if the tenderer is not able to submit their offer due to non- payment of processing fees to the e-tendering agency. Detailed list of different modes of online payment to e-tendering service provider (**E-Payment Options**) has been provided under **E-Tendering Toolkit for Bidders** section of <https://maharashtra.etenders.in>

The date and time for online preparation followed by submission of envelopes shall strictly apply in all cases. The tenderers should ensure that their tender is prepared online before the expiry of the scheduled date and time and then

submitted online before the expiry of the scheduled date and time. No delay on account of any cause will be entertained. Offers not submitted online will not be entertained.

If for any reason, any interested bidder fails to complete any of online stages during the complete tender cycle, department shall not be responsible for that and any grievance regarding that shall not be entertained.

Any amendment to the tender will be placed on sub portal of the Department, who have invited the bids, on e-tendering portal of the Govt. of Maharashtra. The tenderer will not be communicated separately regarding the amendment.

### **OPENING OF TENDERS :**

The bids that are submitted online successfully shall be opened online as per date and time given in detailed tender schedule (if possible), through e-Tendering procedure only in the presence of bidders.

Bids shall be opened either in the presence of bidders or it's duly authorized representatives. The bidder representatives who are present shall sign a register evidencing their attendance. Only one representative per applicant shall be permitted to be present at the time of opening the tender.

### **TECHNICAL ENVELOPE (T1):**

First of all, Technical Envelope of the tenderer will be opened online through e-Tendering procedure to verify its contents as per requirements.

At the time of opening of technical bid the tenderer should bring all the original documents that have been uploaded in the Online Technical Envelope (T1) so that same can be verified at the time of opening of technical bid.

If the tenderer fails to produce the original documents at the time of opening of technical bid then the decision of the committee taken on the basis of document uploaded will be final and binding on the tenderer.

If the various documents contained in this envelope do not meet the requirements, a note will be recorded accordingly by the tender opening authority and the said tenderer's Commercial Envelope will not be considered for further action but the same will be recorded.

Decision of the tender opening authority shall be final in this regard.

The commercial bids shall not be opened till the completion of evaluation of technical bids.

The commercial Bids of only technically qualified Bidders as mentioned above will be opened.

## **B) ENVELOPE NO. 2 :- (Financial Bid)**

This envelope shall be opened online as per the date and time given in detailed tender schedule (if possible), through e-Tendering procedure only. The tendered rates shall then be read out in the presence of bidders who remain present at the time of opening of **Price Bid**.

### **SECTION I: Essential Qualification & Minimum criteria for the Eligibility**

- A. The tenderer should have the required licenses to run the business GST registration and PAN under Income Tax Act from the concerned Government Authority. A certified copy of each such Registration Certificate/ License should be enclosed.
- B. The Tenderer should be in continuous existence in core business of the last five (5) Years.
- C. The Tenderer should have minimum turnover of Rs.1,00,00,000/- (Rupees One Crore Only) per annum out of Indian Operations for the last 3 consecutive years ending March, 2016. A Certified copy of the Annual Audited Accounts duly signed by the Chartered Accountant should be enclosed for each year.

### **2. TENDER FORM FEES:**

The Tender form, conditions of contract, specifications of the work/Item, can be downloaded from the University website i.e. [www.sndt.ac.in](http://www.sndt.ac.in) The payment of the same shall be Rs. **1000/-** (per set) **(Non-refundable)** and require to be paid through Online Payment Modes i.e. Net Banking, Debit Card and Credit Card during Tender Document Download Stage.

### **3. EMD:**

**Rs.40,000/- (Refundable) to be paid through Online Payment modes i.e. Net Banking, Debit Card, Credit Card and NEFT/RTGS during Bid Preparation Stage.**

*(The bidders are advised to apply for the refund of their EMD amount within a month, if they are not selected.)*



## **SECTION-II**

### **Specifications and Details of Work**

#### **Scanning of Answer books and OMR/ICR data capturing, coding of the students information.**

1. The dummy numbering should be made subject wise from the cover page/OMR sheet of the answer scripts and printing of dummy code numbers, scanning and image capturing in a single pass process will be preferred.
2. The Seat Number should be extracted using OMR technology and the Subject wise Seat number and Dummy number database should be obtained.
3. The seat number should be verified and be corrected.
4. The university will provide Course wise / subject wise or question paper wise seat number master database and attendance database for this verification.
5. The vendor has to capture the total marks as ICR and OMR from the image captured post evaluation.
6. The vendor should provide the final errorless, clear database which contain seat number, Dummy Number, Mark Obtained along with Image paths of top portion, bottom portion, for easy and error free result processing and any later easy retrieval and verification of the data.
7. The transportation of any instruments/machinery/scanner etc. has to be borne by the vendor.
8. University will make necessary arrangement for the space, electricity and connectivity for the execution of the work at Pariksha Bhavan.
9. The vendor should provide more number of scanner instruments if there is urgency of work.
10. The vendor should appoint the staff for scanning of answerbooks, tearing the first page of the answerbook, sticking the barcode on the answerbook to complete the work in the stipulated time limit.

### **SECTION-III   Financial Bid**

The Tenderers shall be required to mention their bids for the SCANNING OF ANSWERBOOKS AND OMR & ICR DATA CAPTURING FOR RESULT PROCESSING in the following prescribed proforma.

Sr. No.	Particulars	Quantity	Rate per answer booklet (Rs.)	Amount in Rs.
1)	Scanning, OMR/barcode data capturing and image capturing of cover page along with dummy number printing on the answer booklets. Handing over error free data to the university as mentioned in the specifications.	As per actual (Approximately 3.50 lacs for every semester exam)		
		Total Rs.		

Note: Bidder must quote the rate for centrally stitched and side stitched answer book separately.

#### **UNDERTAKING :**

I / We, have read the terms and conditions of the tender and I / We hereby agree to abide by the same.

Seal of the Tenderer

Signature of the Tenderer

Date :

#### **SECTION-IV Terms and Conditions**

- 1) Incomplete tender/conditional tender will not be accepted.
- 2) Payment will be made by the university only after the completion of the work within prescribed time limit and in good condition and as per university requirement.
- 3) The University reserves the right to select or reject one or all tenders in whole or in part without assigning any reasons therefor.
- 4) All documents submitted shall be self attested otherwise the tender will be rejected.
- 5) The Tenderers shall be required to deposit 5% of the total cost as Security Deposit and security bond for completion of the work of the University if the work is assigned.
- 6) The tenderers should adhere to the time schedule provided by the S.N.D.T. Women's University.
- 7) Rate quoted by the tenderer should include all local taxes GST, VAT, duties, levies, Octroi, transportation costs and insurance cost, if any and will not be altered for one year from the date of issuance of work order.
- 8) Once a contract rate is arrived at, the same shall remain firm and shall not be subject to any escalation whatsoever reason during the performance of the contract.
- 9) The bids quoted shall be valid for a period of 3 months from the last date for submission of tenders.
- 10) All the statutory payments on account of license fees/charges etc payable to Municipal/Government Authority shall be the responsibility of the Tenderer.
- 11) The vendor will have to submit Rs.100/- Non-Judicial Bond stating that the security, confidentiality, time management shall be maintained as per Examination schedule and terms of acceptance mentioned in the said letter, failing to cause appropriate action shall be initiated as per rules.
- 12) Penalty to the maximum 10% of the contract value shall be levied for the delay in supply of the material or deficiency in the service, as per the rules prescribed in the New Maharashtra Universities Act, 2016 and the Maharashtra University Accounts Code.
- 13) The service has to be provided at the Pariksha Bhavan, SNDT Women's University, Juhu Road, Santacruz-(W), Mumbai-400049 on working days between 10.30 am to 4.30 pm or as specified by University .

## **STANDARD TERMS & CONDITION FOR AGREEMENT / TENDER DOCUMENT**

By accepting the Standard Form of an agreement (hereinafter referred to as "the agreement") the Contractor accepts the Terms and Conditions included herein, unless the Contractor notifies his objections.

### **1. Changes / Amendments:**

The University shall have the right at any time, by written notice, in the form of an amendment order, to make any changes it deems necessary, including, but not limited to, changes in specifications, design, delivery, testing methods, packing or destination. If any such required changes cause an increase or decrease in the cost of or the time required for performance, an equitable adjustment shall be made in the contract price or delivery schedule, or both. Any claim by the contractor for adjustment under this clause shall be deemed waived unless asserted in writing within ten (10) days from receipt by the Contractor of notice of change (amendment order).

### **2. Force Majeure:**

If any service is not delivered by the date specified therein, the University reserves the right, without liability, to cancel the contract or to execute the same from another Contractor and to charge the defaulting contractor for any loss incurred in this transaction. The University shall have the right to refuse unsatisfactory service if the contractor is unable to complete performance at the time specified for delivery, by reason of strikes, labour disputes, riot, war, fire or other causes beyond the Contractor's reasonable control, the University, at its option, may elect to service to pay such proportion of the contract price as it deemed reasonable.

**3. Inspection and Acceptance**

All services covered under the contract may be inspected and tested by the University or its representatives at Contractors cost. If deemed necessary by the University, the Contractor shall provide without charge, all reasonable facilities and assistance for such inspection and test. Any inspection records relating to Service covered by this agreement shall be made available to the University during the performance of the order.

If any service covered by this agreement is defective or otherwise not conforming to the requirements of this agreement, the University may, by written notice to the Contractor:

- (a) rescind the contract as to such non-conforming Service;
- (b) accept such service at an equitable reduction in price;
- (c) reject such non-conforming service and require the delivery of suitable replacements.

(d) If the contractor fails to improvise the shortcomings in the performance promptly, the university, with notice of seven business days, may replace or correct such Service and charge the contractor the additional cost occasioned thereby, or terminate this order by default. No inspection (including source inspection) test, approval (including design approval) or acceptance of service shall relieve the contractor from responsibility for defects in the performance of contract or other failures to meet the requirements of this order. Rights granted to the University in this article entitled INSPECTION are in addition to any other rights or remedies provided elsewhere in this order or in Law.

**04. Indemnity**

The contractor will indemnify, defend and hold the University, its and students harmless from any loss, expense, claim or damage including reasonable defence costs, arising from any claim or action based on any acts or omissions of the Contractor, its

employees, servants, agents or subcontractors. The University reserves the right to be represented in any such action by its own counsel at its counsel at its own expense.

**05. Assignment / Subcontracting/subject**

The contractor shall not assign the contract received; any rights under this agreement or to become due hereunder neither delegated nor subcontracted/sublet any obligations or work hereunder..

**06. Cancellations**

The University may cancel this order in whole or in part at any time for cause by written, FAX, or e-mail notice to the Contractor, effective when sent, in the event that the Contractor:

(a) fails to comply with any term or condition of this order including, but not limited to, delivery terms: or

(b) appoints a receiver, liquidator or trustee in bankruptcy or other similar officer over any or all of its property or assets: or

(c) files a voluntary petition in bankruptcy : or

(d) has had filed against it an involuntary petition in bankruptcy which remains in effect for thirty (30 days: or

(e) voluntarily ceases trading: or

(f) merges with or is acquired by a third party: or

(g) Assigns any of its rights or obligations under the Order to a third party without the university's advance written consent.

Upon the occasion of any one of the aforesaid and in addition to any remedies which the university may have in Law or in Equity, the university may also cancel this order or any outstanding deliveries hereunder by notifying the Contractor in writing fax or email of such cancellation effective and sent and the Contractor shall thereupon transfer title and deliver to the university such work in progress or completed service as may be requested by the university. The University shall have no liability to the Contractor beyond payment of any balance owing for Service

purchased hereunder and delivered to and accepted by the university prior to the Contractor's receipt of the notice of termination, and for work in progress requested for delivery to the University.

**07. The vendor as in an Independent contractor:**

The vendor shall perform the obligation of this order as an independent contractor and under no circumstances shall it be considered an agent or employee of the university. The terms and conditions of this order shall not, in any way, be construed as to create a partnership or any other kind of joint undertaking or venture between the parties hereto.

**08. Compliance with Laws:**

By acceptance of this agreement, the contractor agrees to comply with the requirements of all the existing laws. The contractor also agrees to comply with the Fair Labour Standards Act and the Occupational Safety and Health Act, and all other applicable laws, ordinances, regulations and codes in the Contractor's performance hereunder. The Contractor further agrees to indemnify and hold the University and its customers harmless from any loss or damage that may be sustained by the University, by reason of the Contractor's failure to comply with any laws, ordinance, regulations and codes. The labours engaged shall be paid minimum wages as due & admissible with the difference if any due on revision by the contractor.

**09. Law of the Contract:**

This agreement shall be governed by and interpreted in accordance with the laws in existence and the jurisdiction of the Mumbai.

